

## WHO ARE WE

The Home Visiting & Dementia Support Service is a Home and Community Care (HACC) program which has been caring for people in Marrickville Local Government Area (LGA) since 1988.

The program provides a unique language specific service to support the needs of people who are –

- frail elderly,
- isolated and /or housebound,
- with a disability, including dementia or other thought disorders, and their carers.

## AIMS & OBJECTIVES

Our aim is to offer to the community services made to measure to the needs of its consumers.

Our objectives include:

- To provide support services to the frail elderly and people with a disability, including dementia, particularly those who are unable to communicate in the English language.
- To provide respite to carers.
- To provide language specific services to met the needs of the consumers.
- To promote, advertise and provide multicultural/ multilingual services.

## WHAT SERVICES DO WE PROVIDE

- Trained and experienced bilingual staff;
- Quality relief and support services to consumers and their carers;
- Language specific services;
- Weekly visits at home;
- Escort and companionship to appointments;
- Health monitoring;
- In-home respite.

## REFERRALS

Accepted referrals will be processed according to priority and vacancies. Persons making referrals will be notified of the outcome. Emergency referrals will be given priority.

## COST

Services shall be free of charge to clients within Marrickville LGA. Charges will apply for services after hours; weekends; public holiday and outside Marrickville LGA.



## CARERS SUPPORT GROUPS

The project also offers language specific support for carers through carers groups. Current available groups include:

- Portuguese speaking group
- Vietnamese speaking group

## VISUALLY IMPAIRED SUPPORT GROUP

Ojos Latinos (Latin Eyes) is a Spanish speaking specific group for people who have any level of visual incapacity. The group covers all Metropolitan area. Ojos Latinos offers monthly meetings.

## MULTICULTURAL HOME RESPITE INC.

ABN 47 574 836 473  
Public Benevolent Institution  
Deductible Gift Recipient Charity

Marrickville Home Visiting & Dementia Support Service  
HACC project funded by Federal & State Governments

Patron: Her Excellency Professor Marie Bashir AC  
Governor of New South Wales

### LANGUAGES

Currently we provide services in the following languages:

- Greek
- Portuguese
- Arabic
- Italian
- Maltese
- Russian
- Polish
- Mandarin
- Cantonese
- Filipino
- Malay
- Vietnamese
- Spanish
- Croatian
- Serbian
- Macedonian
- English

### CONSUMERS HANDBOOK

The Consumers Handbook is available in a number of languages. Contact the office for a copy. The English version of the Consumers Handbook, Complaint Form and Advocate Form may also be downloaded from our web-site.

## MULTICULTURAL HOME RESPITE INC.

OFFICE ADDRESS:  
St Peters Primary School  
Church Street  
St. Peters NSW 2044

MAIL ADDRESS:  
PO Box 78  
St Peters NSW 2044

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CONTACT HOURS:  
Monday to Friday  
10.00 am to 4.00 pm

EMAIL:  
[home@multiculturalrespite.asn.au](mailto:home@multiculturalrespite.asn.au)

[www.multiculturalrespite.asn.au](http://www.multiculturalrespite.asn.au)

### DONATIONS

Donations of \$2 or more are tax-deductible.



**MULTICULTURAL  
HOME RESPITE INC.**

**MARRICKVILLE  
HOME VISITING &  
DEMENTIA SUPPORT  
SERVICE**